

## LEVEL 4 ACUTE / CHILD PROTECTION:

has high levels of unmet and complex needs or is a child in need of child protection.

### CONSENT

If there are safeguarding issues which place the child at risk of significant harm or could lead to loss of evidential material, you do not require consent. If you are unsure about whether consent is required you can call First Response who will advise you.

### CONTACT

Collect all the information you have and contact First Response immediately on **0845 460 0001 (0800 999 7677 out of hours)**, followed up with a MARF: **[www.bucks-lscb.org.uk/concerned-about-child/](http://www.bucks-lscb.org.uk/concerned-about-child/)**

**Call Police on 999 if there is immediate risk.**

## BUCKINGHAMSHIRE FAMILY INFORMATION SERVICE:

**01296 383065**

**[www.bucksfamilyinfo.org](http://www.bucksfamilyinfo.org)**

## FIRST RESPONSE:

**0845 460 0001**

**(0800 999 7677 out of hours).**

## MULTI-AGENCY REFERRAL FORM (MARF):

**[www.bucks-lscb.org.uk/concerned-about-child/](http://www.bucks-lscb.org.uk/concerned-about-child/)**

When completing a MARF, you should:

- Provide your contact details.
- Gain written consent from the family.
- Clearly state the level of need the child is at (through consulting with the thresholds document).
- State what support your agency has provided to the family.
- State the expected outcome for the family; this will help progress the MARF quickly.



**WHAT TO DO  
IF YOU HAVE A CONCERN  
ABOUT A CHILD IN  
BUCKINGHAMSHIRE**



***Safeguarding is  
everyone's responsibility***

## CONSULT

Use the Thresholds document, discuss with your safeguarding lead and use your professional judgement to identify the level of need of the child. Next follow the consent and contact advice against the identified level of need.

Thresholds document:

[www.bucks-lscb.org.uk/professionals/thresholds-document/](http://www.bucks-lscb.org.uk/professionals/thresholds-document/)

If you are a school and need advice, you can consult the Education Safeguarding Advisory Service (ESAS) on **01296 382912**.

If you think need has reached level 3 or 4 and you need advice, you can consult **First Response 0845 460 0001**.

Your designated safeguarding lead:

### LEVEL 1 UNIVERSAL SERVICES:

needs are met by universal services (e.g. schools, GPs) alongside the love and protection from parents/carers.

### LEVEL 2 ADDITIONAL SUPPORT:

has additional needs identified that can be met through a single agency response and partnership working with other services.

#### CONSENT

Gain consent from the family to work with them to support their needs and prevent escalation of problems.

#### CONTACT

Can you support the child and their family through your own service? Or can you signpost to another service? Check the Buckinghamshire Family Information Service on **www.bucksfamilyinfo.org** (click on the Early Help tab) or call **01296 383065**.

### LEVEL 3 COMPLEX NEEDS / SPECIALIST / THRESHOLDS FOR CHILD IN NEED:

has multiple needs requiring a multi-agency coordinated response with a lead professional.

#### CONSENT

Talk to the family and gain written consent to ensure they agree to the referral, information sharing, assessment and intervention.

#### CONTACT

Contact First Response: send a Multi-Agency Referral Form (MARF): **www.bucks-lscb.org.uk/concerned-about-child/** or call **0845 460 0001** (**0800 999 7677** out of hours).